

Great Lakes International Ltd

Terms of Use - General Data Protection Regulation (GDPR) Update

To comply with the requirements of the GDPR, Great Lakes International Ltd. as well as its various subsidiary and affiliated companies (collectively, "Great Lakes International" or "Great Lakes" herein), has made changes to our terms and conditions. The terms and conditions has been updated to direct our customers to review the updated Privacy Policy and Cookies Statement which is available on our website at www.glinternational.com.

General Terms of Use

Please read the following terms of use (the "Terms of Use") carefully. By using this website and its related services, you acknowledge that you have read the Terms of Use and that you accept and will be bound by them, as they may be modified by Great Lakes International from time to time, as posted on this website. If you do not agree to these Terms of Use, do not access the Site or use our Services.

In these Terms of Use, "we", "us" and "our" will refer to Great Lakes. "You" and "your" will refer to you as a user and visitor to our Site. "Site" will refer collectively to our various company websites, including, but not limited to, www.glinternational.com, as well as mobile and/or other services offered and/or contained within or through the Site (the Sites, mobile services, other services offered and/or contained within or through the Site are collectively referred to herein as the "Services"). The Site and Services are owned or controlled by Great Lakes.

These Terms of Use affect your legal rights and obligations. If you do not agree to be bound by all of these Terms of Use, do not access the Site or use the Services.

ARBITRATION NOTICE: TO THE EXTENT PERMITTED BY APPLICABLE LAW, YOU AGREE THAT DISPUTES BETWEEN YOU AND GREAT LAKES WILL BE RESOLVED BY BINDING, INDIVIDUAL ARBITRATION AND YOU WAIVE YOUR RIGHT TO PARTICIPATE IN A CLASS ACTION LAWSUIT OR CLASS-WIDE ARBITRATION, AS MORE FULLY SET FORTH BELOW.

Continued Use

Data Protection 2018: We would like to continue sending you occasional marketing messages. If you no longer wish to receive our information or have information stored please email terrym@glinternational.com

Data Collected

The Great Lakes website www.glinternational.com (the "Site") collects details provided by you for the purpose of processing orders and service requests placed via the Great Lakes Site. Please note that all data collected is solely used in accordance with our Privacy Policy. For the purpose of fulfilling online orders, we collect information regarding transactions you undertake, including name, address and notes pertaining to the order (if applicable). Our payment gateway provider Stripe processes transactions on our behalf and stores this information on our behalf- we do not store this information.

Great Lakes also collects data when you purchase goods, collect items, seek information, participate in Products and Solutions function. The nature and extent of the data collected is variable, and often limited. Nonetheless, we consider all data protected.

Data Processing

Great Lakes also collects data (name and email address) for monthly newsletters to keep you informed of upcoming news, events and products which may be of interest. This data is collected at the point of 'sign-up'. Those who have chosen to subscribe to this service can unsubscribe at any time.

We may also use your contact details to communicate with you. We may use your information to send you offers and news about our upcoming events, products and services which we think may be of interest. In an effort to improve customer experience and service, we monitor all traffic to the Great Lakes Site and Site usage.

Please note that there may be instances where it may be necessary for us to communicate with you for administrative purposes or to assist with order processing.

The Categories of Personal Data Concerned

Great Lakes collects the following information in order for the purpose of processing:

- Name
- Address
- Email address
- Telephone number
- Billing & Payment information

Great Lakes gathers statistical and other analytical information collected on an aggregate basis of all visitors to our Site. This data comprises information that cannot be used to identify or contact user, such as demographic information regarding, for example,

- User IP addresses
- Browser types
- Anonymous statistical data involving the use of our Site

This information is solely used to gain a more informed understanding of how our Site is being used and to make our Sites more relevant to our users.

Note – Great Lakes' Site uses session cookies. Cookie consent is obtained either explicitly or implicitly requested via an opt-in or email message.

Great Lakes receive personal data through the following means:

- Credit card/Client form
- Through contractual negotiation and agreements
- Corresponding through email or phone

The Recipients of the Data

The recipients of the data are the Great Lakes staff (permanent, fixed term, contracted or trainee staff) who process the data only in the ways that have been defined in purposes

and legal basis of the processing. Great Lakes International may share personal information with any origination within the Great Lakes for the purposes defined in the Privacy Policy.

Personal Data to a Third Party or International Organisation

Great Lakes International will not disclose Personal Data to third parties unless Great Lakes has consent to do so or unless the third party is required to fulfil a contracted task (e.g. for data entry, where in such circumstances, the third party will have a data processor agreement signed to adhere to GDPR). Great Lakes International will disclose Personal Data if it is believed in good faith that Great Lakes International are required to disclose it in order to comply with any applicable law, a summons, a search warrant, a court or regulatory order, or other statutory requirement.

How long will the Personal Data be stored for?

Great Lakes International will retain personal data for the following reasons (the only exception to these reasons are if Great Lakes International is required or permitted by law to hold onto the information for a specific amount of time):

Data that is required in order to perform a contract, will be held on Great Lakes International system for the period necessary or until the completion of a contract.

For business interests (as defined in purposes and legal basis of the processing) data that is no longer deemed necessary will be deleted from our system.

When personal data is deemed no longer necessary, it will removed and deleted in a correct manner.

Data Subject's Rights

Those affected by these Terms of Use and our Privacy Policy have the following rights:

- Right to access: the right to request, access and copy of the personal information that Great Lakes International is holding. Great Lakes International can charge a reasonable fee for 2 or more personal data requests. One copy of personal data will be charged at no cost. Any access requests will need to be requested in writing or email (mailing & Email address provided in the Data Protection Officer Section above). Evidence of identification will be required as this makes sure that the personal information is not given to the wrong person. Information will be given within 30 days.
- Right to rectification: the right to have personal data rectified if it's incorrect, out of date or incomplete.
- Right to be forgotten: the right to withdraw consent given to process data and the right to request that Great Lakes International delete personal data from the Great Lakes system (the only exception to this is Great Lakes compliance with any legal obligations or if the data is required for any legal claims.)
- Right to object as to how Great Lakes International use the personal data received (e.g. marketing purposes).

Note – Withdrawal of consent will lead to Great Lakes International being unable to provide access to all or parts of the Services Great Lakes International provides to those who are affected by the Privacy Policy.

Lodging a Complaint

Any complaints on how Great Lakes International use personal data can be sent to the Data Commissioner's office. More information can be provided on their website: www.dataprotection.ie

Other Web Sites

Our Site may contain links to other websites. Please note that these sites are outside of our control and not covered by our Privacy Policy. If you access other sites using the links provided, the operators of these sites may collect information from you which will be used by them in accordance with their privacy policy, which may differ from ours.

Cookies

"Cookies" are small pieces of information sent by a web server to a web browser, which enables the server to collect information from the browser. The Great Lakes International Site uses cookies to improve navigation and to enable traffic monitoring. Non-registered visitors of the Site may be sent anonymous cookies to keep track of their browsing patterns and build up a demographic profile.

Whilst you do not need to allow your browser to accept cookies in order to browse much of our Site or to access many of our Services, you must have cookies enabled if you wish to access any areas reserved for registered users.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place professional physical, electronic and managerial procedures to safeguard and secure the information we collect online.

General Conditions and Basic Terms

1. You must be at least 16 years old to use the Site and/or Services. Now, we realize that visitors under the age of 16 years may access our Site. Please be advised that, while some information provided on the Site may be for entertainment and education purposes, the Sites also contain advertisements for our products. If at any time you do not understand any information on the Sites or you are ever asked to provide information about yourself, then please check with your parents or legal guardians first. Great Lakes does not knowingly collect or solicit any information from anyone under the age of 16 or knowingly allow such persons to register on or with the Site and/or for Services. The Site, Services and their content are not directed at or intended for children under the age of 16. For further information, please see our Privacy Policy.

2. You may not use the Site and/or Services for or in furtherance of any illegal or unauthorized purpose or activity. You agree to comply with all laws, rules and regulations (for example, federal, state, local and provincial) applicable to your use of the Site and/or Services and the content appearing therein, including but not limited to, copyright laws.

3. You must not interfere or disrupt the Site and/or Services or servers or networks connected to the Site and/or Services, including by transmission of any worms, viruses, spyware, malware or any other harmful program or code of a destructive or disruptive nature. Moreover, you may not inject content or code or otherwise alter or interfere with the way the Site and/or Services are rendered or displayed in a browser or device.

4. While we use all reasonable attempts to ensure the accuracy and completeness of information on the Site and/or Services, we are not responsible if information on the Site and/or Services is not accurate or complete. Any reliance upon information, material, or content on the Site and/or Services shall be at your own risk.

5. We reserve the right, in our sole discretion, to change these Terms of Use ("Updated Terms") at any time. You agree that your use of the Site and/or Services after the effective date of the Updated Terms (or engaging in such other conduct as we may reasonably specify) constitutes your agreement to the Updated Terms. The Updated Terms will be effective as of the time of posting, or such later date as may be specified in the Updated Terms, and will apply to your use of the Site and/or Services from that point forward. These Terms of Use will govern any disputes arising before the effective date of the Updated Terms.

DISCLAIMER OF WARRANTIES:

THE SITE AND/OR SERVICES, AND ALL PRODUCTS OFFERED THROUGH THE SITE AND/OR SERVICES, IS PROVIDED ON AN "AS IS", "AS AVAILABLE" AND "WITH ALL FAULTS" BASIS. TO THE FULLEST EXTENT PERMISSIBLE BY LAW, NEITHER GREAT LAKES NOR ITS AFFILIATES NOR ANY OF THEIR EMPLOYEES, MANAGERS, OFFICERS OR AGENTS (COLLECTIVELY, THE "GREAT LAKES PARTIES") MAKE ANY REPRESENTATIONS OR WARRANTIES OR ENDORSEMENTS OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, AS TO: (A) THE SITE AND/OR SERVICES; (B) PRODUCTS SOLD OR OFFERED FOR SALE THROUGH THE SITE AND/OR SERVICES; OR (C) SECURITY ASSOCIATED WITH THE TRANSMISSION OF INFORMATION TO GREAT LAKES OR VIA THE SITE AND/OR SERVICES. IN ADDITION, THE GREAT LAKES PARTIES HEREBY DISCLAIM ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, ACCURACY, TITLE, CUSTOM, TRADE, QUIET ENJOYMENT, SYSTEM INTEGRATION AND FREEDOM FROM COMPUTER VIRUS, AND ANY WARRANTIES THAT MAY ARISE FROM

COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE. NOTE: APPLICABLE LAW MAY NOT PERMIT THE EXCLUSION OF CERTAIN IMPLIED WARRANTIES, SO THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU.

THE GREAT LAKES PARTIES DO NOT REPRESENT OR WARRANT THAT THE SITE AND/OR SERVICES OR PRODUCTS OFFERED THEREIN WILL BE ERROR-FREE OR UNINTERRUPTED; THAT DEFECTS WILL BE CORRECTED; OR THAT THE SITE AND/OR SERVICES OR THE SERVER THAT MAKES THE SITE AND/OR SERVICES AVAILABLE IS FREE FROM ANY HARMFUL COMPONENTS, INCLUDING, WITHOUT LIMITATION, VIRUSES. THE GREAT LAKES PARTIES DO NOT MAKE ANY REPRESENTATIONS OR WARRANTIES THAT THE INFORMATION (INCLUDING ANY INSTRUCTIONS) ON THE SITE AND/OR SERVICES IS ACCURATE, COMPLETE, OR USEFUL. YOU ACKNOWLEDGE THAT YOUR USE OF THE SITE AND/OR SERVICES IS AT YOUR SOLE RISK. YOU ASSUME RESPONSIBILITY FOR SELECTING THE PRODUCTS AND/OR SERVICES TO ACHIEVE YOUR INTENDED RESULTS, AND FOR THE USE OF AND RESULTS OBTAINED FROM THE PRODUCTS AND/OR SERVICES.

THE GREAT LAKES PARTIES DO NOT WARRANT THAT YOUR USE OF THE SITE AND/OR SERVICES IS LAWFUL IN ANY PARTICULAR JURISDICTION, AND THE GREAT LAKES PARTIES SPECIFICALLY DISCLAIM SUCH WARRANTIES. SOME JURISDICTIONS LIMIT OR DO NOT ALLOW THE DISCLAIMER OF IMPLIED OR OTHER WARRANTIES SO THE ABOVE DISCLAIMER MAY NOT APPLY TO YOU TO THE EXTENT SUCH JURISDICTION'S LAW IS APPLICABLE TO YOU AND THESE TERMS OF USE. BY ACCESSING OR USING THE SITE AND/OR SERVICES, YOU REPRESENT AND WARRANT THAT YOUR ACTIVITIES ARE LAWFUL IN EVERY JURISDICTION WHERE YOU ACCESS OR USE THE SITE AND/OR SERVICES.

NO STATEMENT OF THE GREAT LAKES PARTIES OR ANY OF THEIR EMPLOYEES, AGENTS, REPRESENTATIVES, DISTRIBUTORS OR OTHER THIRD PARTIES, SHALL CREATE ANY WARRANTY OTHER THAN THOSE EXPRESSLY CONTAINED IN THESE TERMS.

LIMITATION OF LIABILITY:

UNDER NO CIRCUMSTANCES WILL THE GREAT LAKES PARTIES BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY LOSS OR DAMAGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, FOR ANY DIRECT, INDIRECT, ECONOMIC, EXEMPLARY, SPECIAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL LOSSES OR DAMAGES UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY ARISING OUT OF OR RELATING IN ANY WAY TO: (A) THE SITE AND/OR SERVICES; (B) ANY PRODUCTS SOLD OR OFFERED FOR SALE THROUGH THE SITE AND/OR SERVICES; (C) YOUR USE OF, INABILITY TO USE, OR THE PERFORMANCE OF THE SITE AND/OR SERVICES OR ANY PRODUCT OFFERED THEREIN; (D) ANY ACTION TAKEN IN CONNECTION WITH AN INVESTIGATION BY THE

GREAT LAKES PARTIES OR LAW ENFORCEMENT AUTHORITIES REGARDING YOUR OR ANY OTHER PARTY'S USE OF THE SITE AND/OR SERVICES; (E) ANY ACTION TAKEN IN CONNECTION WITH COPYRIGHT OR OTHER INTELLECTUAL PROPERTY OWNERS; (F) ANY ERRORS OR OMISSIONS IN THE SITE'S AND/OR SERVICES' OPERATION; OR (G) ANY DAMAGE TO ANY USER'S COMPUTER, MOBILE DEVICE, OR OTHER EQUIPMENT OR TECHNOLOGY INCLUDING, WITHOUT LIMITATION, DAMAGE FROM ANY SECURITY BREACH OR FROM ANY VIRUS, BUGS, TAMPERING, FRAUD, ERROR, OMISSION, INTERRUPTION, DEFECT, DELAY IN OPERATION OR TRANSMISSION, COMPUTER LINE OR NETWORK FAILURE OR ANY OTHER TECHNICAL OR OTHER MALFUNCTION, INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOST PROFITS, LOSS OF GOODWILL, LOSS OF DATA, WORK STOPPAGE, ACCURACY OF RESULTS, OR COMPUTER FAILURE OR MALFUNCTION, EVEN IF FORESEEABLE OR EVEN IF THE GREAT LAKES PARTIES HAVE BEEN ADVISED OF OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER IN AN ACTION OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR TORT (INCLUDING, WITHOUT LIMITATION, WHETHER CAUSED IN WHOLE OR IN PART BY NEGLIGENCE, ACTS OF GOD, TELECOMMUNICATIONS FAILURE, OR THEFT OR DESTRUCTION OF THE SITE AND/OR SERVICES). IN NO EVENT WILL THE GREAT LAKES PARTIES BE LIABLE TO YOU OR ANYONE ELSE FOR LOSS, DAMAGE OR INJURY, INCLUDING, WITHOUT LIMITATION, DEATH OR PERSONAL INJURY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IN NO EVENT WILL THE GREAT LAKES PARTIES' TOTAL LIABILITY TO YOU FOR ALL DAMAGES, LOSSES OR CAUSES OF ACTION EXCEED TWO HUNDRED UNITED STATES DOLLARS (\$200.00).

YOU AGREE THAT IN THE EVENT YOU INCUR ANY DAMAGES, LOSSES OR INJURIES THAT ARISE OUT OF GREAT LAKES' ACTS OR OMISSIONS, THE DAMAGES, IF ANY, CAUSED TO YOU ARE NOT IRREPARABLE OR SUFFICIENT TO ENTITLE YOU TO AN INJUNCTION PREVENTING ANY EXPLOITATION OF ANY WEB SITE, SERVICE, PROPERTY, PRODUCT OR OTHER CONTENT OWNED OR CONTROLLED BY THE GREAT LAKES PARTIES, AND YOU WILL HAVE NO RIGHTS TO ENJOIN OR RESTRAIN THE DEVELOPMENT, PRODUCTION, DISTRIBUTION, ADVERTISING, EXHIBITION OR EXPLOITATION OF ANY WEB SITE, PROPERTY, PRODUCT, SERVICE, OR OTHER CONTENT OWNED OR CONTROLLED BY THE GREAT LAKES PARTIES.

IN NO EVENT SHALL THE GREAT LAKES PARTIES' LIABILITY BE GREATER THAN THE PRICE YOU PAID FOR THE PRODUCT OR SERVICE THAT IS THE BASIS FOR THE CLAIM. NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

GREAT LAKES IS NOT RESPONSIBLE FOR THE ACTIONS, CONTENT, INFORMATION, OR DATA OF THIRD PARTIES, AND YOU RELEASE US, OUR DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS FROM ANY CLAIMS AND DAMAGES, KNOWN AND UNKNOWN, ARISING OUT OF OR IN ANY WAY CONNECTED WITH ANY CLAIM YOU HAVE AGAINST ANY SUCH THIRD PARTIES.

Indemnification:

You (and also any third party for whom you operate an activity on the Site and/or Services) agree to defend (at Great Lakes' request), indemnify and hold the Great Lakes Parties harmless from and against any claims, liabilities, damages, losses, and expenses, including without limitation, reasonable attorney's fees and costs, arising out of or in any way connected with any of the following (including as a result of your direct activities on the Site and/or Services or those conducted on your behalf): (i) your access to or use of the Site and/or Services; (ii) your breach or alleged breach of these Terms of Use; (iii) your violation of any third-party right, including without limitation, any intellectual property right, publicity, confidentiality, property or privacy right; (iv) your violation of any laws, rules, regulations, codes, statutes, ordinances or orders of any governmental and quasi-governmental authorities, including, without limitation, all regulatory, administrative and legislative authorities; or (v) any misrepresentation made by you. You will cooperate as fully required by Great Lakes in the defense of any claim. Great Lakes reserves the right to assume the exclusive defense and control of any matter subject to indemnification by you, and you will not in any event settle any claim without the prior written consent of Great Lakes.

Arbitration:

1. For any dispute you have with Great Lakes, you agree to first contact us and attempt to resolve the dispute with us informally.
2. For any dispute that cannot be resolved informally, you agree that all disputes between you and Great Lakes (whether or not such dispute involves a third party) with regard to your relationship with Great Lakes, including, without limitation, disputes related to these Terms of Use, your use of the Site and/or Services, and/or rights of privacy and/or publicity, will be resolved by binding, individual arbitration under the American Arbitration Association's rules for arbitration of consumer-related disputes and you and Great Lakes hereby expressly waive trial by jury. As an alternative, you may bring your claim in your local "small claims" court, if permitted by that small claims court's rules. You may bring claims only on your own behalf. Neither you nor Great Lakes will participate in a class

action or class-wide arbitration for any claims covered by these Terms of Use. You also agree not to participate in claims brought in a private attorney general or representative capacity, or consolidated claims involving another person's claim or account, if Great Lakes is a party to the proceeding. This dispute resolution provision will be governed by the U.S. Federal Arbitration Act. In the event the American Arbitration Association is unwilling or unable to set a hearing date within one hundred and sixty (160) days of filing the case, then either Great Lakes or you can elect to have the arbitration administered instead by the Judicial Arbitration and Mediation Services. Judgment on the award rendered by the arbitrator(s) may be entered in any court having competent jurisdiction. Any provision of applicable law notwithstanding, the arbitrator(s) will not have authority to award damages, remedies or awards that conflict with these Terms of Use.

If the prohibition against class actions and other claims brought on behalf of third parties contained above is found to be unenforceable, then all of the preceding language in this Arbitration section will be null and void. This arbitration agreement will survive the termination of your relationship with Great Lakes.

3. Great Lakes reserves the right to change this dispute resolution provision, but any such changes will not apply to disputes arising before the effective date of the amendment. This dispute resolution provision will survive the termination of any or all of your transactions with Great Lakes.

Time Limitation on Claims: You agree that any claim you may have arising out of or related to your relationship with Great Lakes must be filed within one year after such claim arose; otherwise, your claim is permanently barred.

Governing Law & Venue: These Terms of Use are governed by and construed in accordance with the laws of the Commonwealth of Pennsylvania, without giving effect to any principles of conflicts of law AND WILL SPECIFICALLY NOT BE GOVERNED BY THE UNITED NATIONS CONVENTIONS ON CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS, IF OTHERWISE APPLICABLE. For any action at law or in equity relating to the arbitration provision of these Terms of Use, you agree to resolve any dispute you have with Great Lakes exclusively in a state or federal court located in the Commonwealth of Pennsylvania, and to submit to the personal jurisdiction of the courts located in Pennsylvania for the purpose of litigating all such disputes.

Severability & Waiver: If any provision of these Terms of Use is held to be unlawful, void, or for any reason unenforceable during arbitration or by a court of competent jurisdiction, then that provision will be deemed severable from these Terms of Use and will not affect the validity and enforceability of any remaining provisions. Great Lakes' failure to insist upon or enforce strict performance of any provision of these Terms of Use

will not be construed as a waiver of any provision or right. No waiver of any of these Terms of Use will be deemed a further or continuing waiver of such term or condition or any other term or condition.

Entire Agreement: If you are using the Site and/or Services on behalf of a legal entity, you represent that you are authorized to enter into an agreement on behalf of that legal entity. These Terms of Use constitute the entire agreement between you and Great Lakes regarding the Site and/or Service and governs your use of the Site and/or Services, superseding any prior agreements between you and Great Lakes regarding the Site and/or Services. You will not assign the Terms of Use or assign any rights or delegate any obligations hereunder, in whole or in part, whether voluntarily or by operation of law, without the prior written consent of Great Lakes. Any purported assignment or delegation by you without the appropriate prior written consent of Great Lakes will be null and void. Great Lakes may assign these Terms of Use or any rights hereunder without your consent. If any provision of these Terms of Use is found by a court of competent jurisdiction to be invalid or otherwise unenforceable, the parties nevertheless agree that such portion will be deemed severable from these Terms of Use and will not affect the validity and enforceability of the remaining provisions, and the remaining provisions of the Terms of Use remain in full force and effect. Neither the course of conduct between the parties nor trade practice will act to modify the Terms of Use. These Terms of Use do not confer any third-party beneficiary rights.

The effective date of these Terms of Use is May 25, 2018. These Terms of Use were written in English (US). To the extent any translated version of these Terms of Use conflicts with the English version, the English version controls.